



MANUAL PENGGUNA – PUTRAFIBER_PORTAL

1 INTRODUCTION

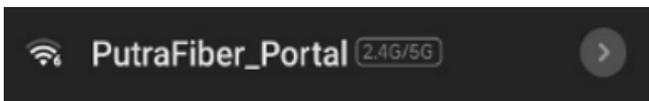
This user manual is guideline for UPM to familiarisation with Wifi PutraFiber_Portal landing pages authentication. Below is 2 step to get internet access:

1. Connect to SSID PutraFiber_Portal
2. Login – Fill Up Email Address, CAPTCHA (Security Phrase) & Verification Code

2 CONNECT TO INTERNET

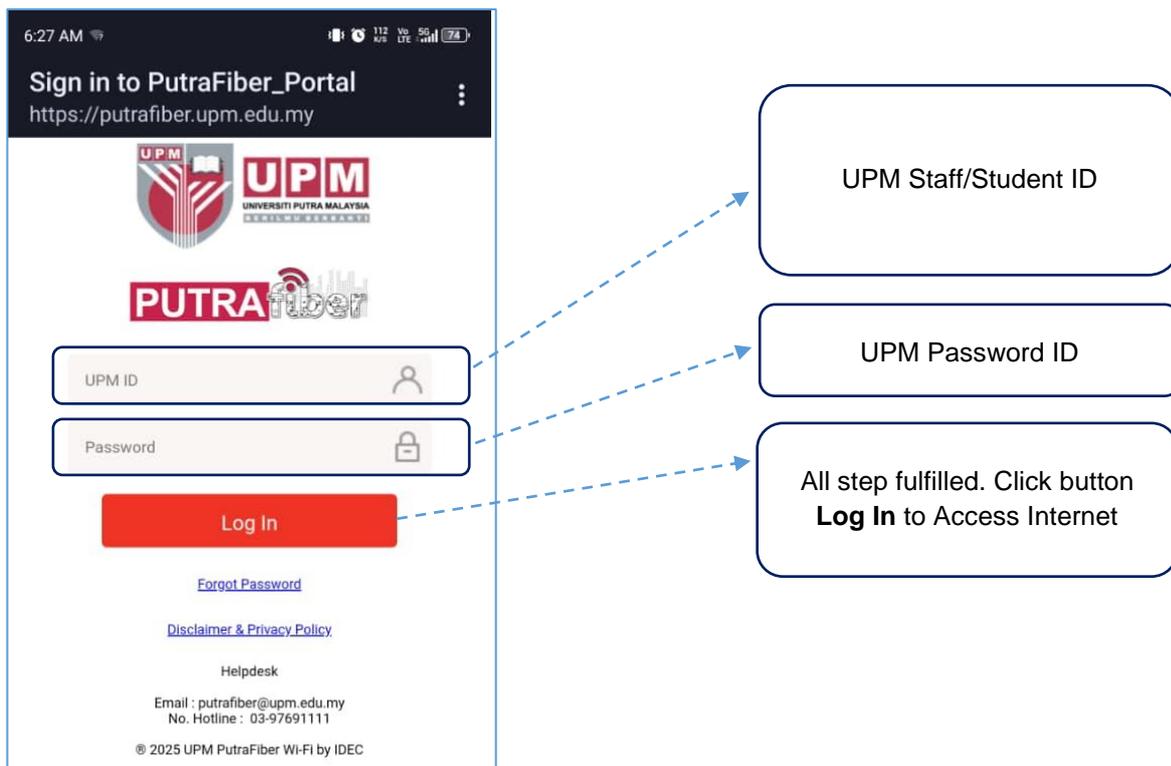
2.1 STEP 1 – CONNECT TO SSID PUTRAFIBER_PORTAL

Choose SSID PutraFiber_Portal



2.2 STEP 2 – LOG IN

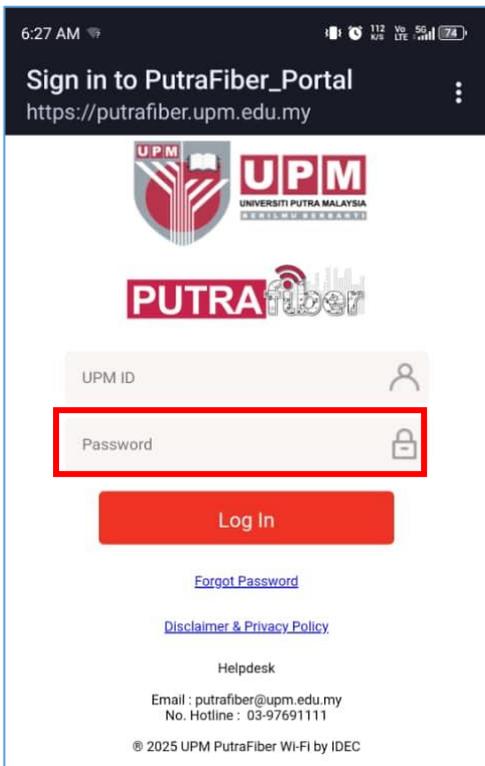
Login Page PutraFiber_Portal appear. Fill up UPM ID and Password



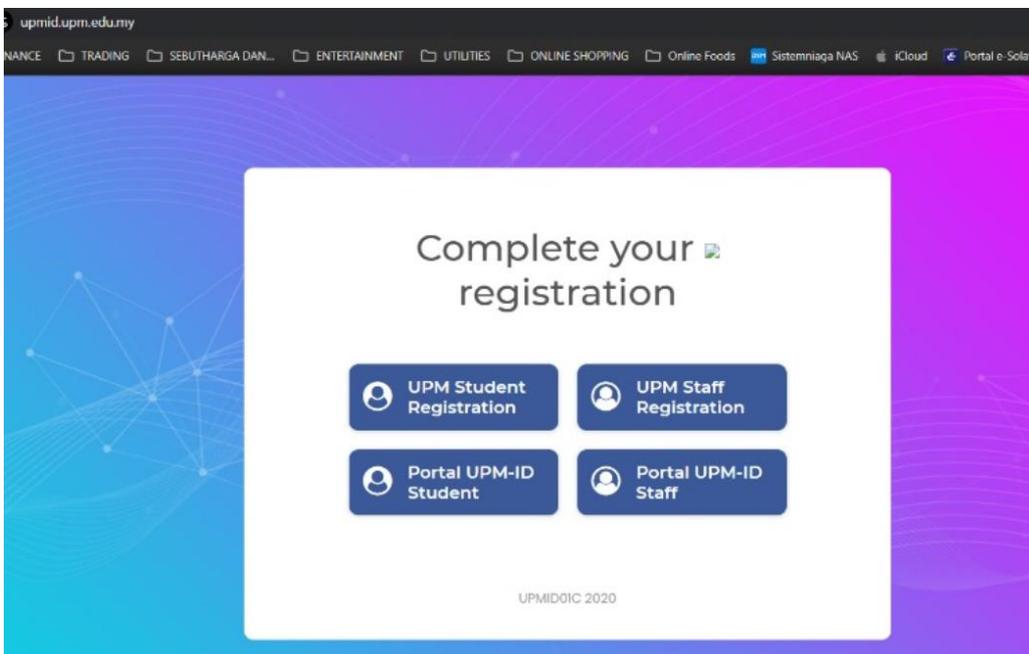
Click button <Log In> and success connect to internet.

3 FORGOT PASSWORD

a. Click <Forgot Password>



b. Forgot Password Page – Complete Your Registration



4 DISCLAIMER & PRIVACY POLICY

Click <[Disclaimer & Privacy Policy](#)> to refer term and policy UPM

Disclaimer & Privacy Policy

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Before using the wireless Internet access service, read the following terms carefully. By logging in, you are agreeing to the Disclaimer & Privacy Policy.

1. UNIVERSITI PUTRA MALAYSIA (UPM) takes your privacy seriously.
2. In the course of providing you with the Online Services, we will be collecting, using, disclosing, storing and/or processing data, including your personal data.
3. This Privacy Policy exists to keep you in the know about how we collect, use, disclose, store and/or process the data we collect and receive during the course of providing the online Services. We will only collect, use, disclose, store and/or process your personal data in accordance with this Privacy Policy.
4. It is important that you read this Privacy Policy together with any other applicable notices we may provide on specific occasions when we are collecting, using, disclosing and/or processing personal data about you so that you are fully aware of how and why we are using your personal data.
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6. This Privacy Policy applies in conjunction with other notices, contractual clauses and consent clauses that apply in relation to the collection, storage, use, disclosure and/or processing of your personal data by us and is not intended to override them unless we state expressly otherwise.
7. All of these terms apply to UNIVERSITI PUTRA MALAYSIA's services users.

If you experience any issues connecting to the WiFi, please contact:

 Email: putrafiber@upm.edu.my

 Phone: 03-97691111

 Walk-In Support

PutraFiber Helpdesk, Port Canselor Café, KC Sawah

 Support Hours: Mon–Fri, 8am–5pm